

# Monotonicity in Markov Reward and Decision Chains

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## A well-known result

- Single queue, Poisson arrivals, a fast and a slow server
- Control: when to assign customer to slow server
- Result: threshold optimality (Lin & Kumar '84)
- Method: dp (K '95)



## Another well-known result

- Two parallel (heterogeneous) queues, Poisson arrivals
- Control: where to assign an arriving customer
- Result: switching curve
- Method: dp (Hajek '84)



## Yet another well-known result

- Two queues in tandem, Poisson arrivals
- Control: server speeds
- Result: monotone server speeds
- Method: dp (Weber & Stidham '87)



## Method

- Formulate dp value function
- Write down equations needed for anticipated result
- try to propagate value functions
- add equations as needed



## Example (Hajek model)

- Value function:

$$V_{n+1}(x) = |x| + \lambda \min_{i=\{1,2\}} \{V_n(x + e_i)\} + \sum_{i=1}^2 \mu_i V_n((x - e_i)^+)$$

- monotonicity: if route to Q2 in  $x$ , then also in  $x + e_1$
- route to Q2 in  $x \Rightarrow V_n(x + e_2) - V_n(x + e_1) \leq 0$
- monotonicity if  $V_n(x + e_1 + e_2) - V_n(x + 2e_1) \leq V_n(x + e_2) - V_n(x + e_1)$
- thus propagate  $V_n(x + e_1 + e_2) + V_n(x + e_1) \leq V_n(x + 2e_1) + V_n(x + e_2)$



## Example (Lin-Kumar model)

- Value function:  $V_{n+1}(x) = |x| + \lambda V'_n(x + e_1) + \sum_{i=1}^2 \mu_i V'_n((x - e_i)^+)$   
 $V'_n(x) = \min\{V_n(x - e_1 + e_2), V_n(x)\}$  if  $x_1 > 0$ ,  $V_n(x)$  otherwise
- monotonicity: if route to server 2 in  $x$ , then also in  $x + e_1$
- route to server 2 in  $x \Rightarrow V_n(x + e_2) - V_n(x + e_1) \leq 0$
- monotonicity if  $V_n(x + e_1 + e_2) - V_n(x + 2e_1) \leq V_n(x + e_2) - V_n(x + e_1)$
- thus propagate  $V_n(x + e_1 + e_2) + V_n(x + e_1) \leq V_n(x + 2e_1) + V_n(x + e_2)$



## Same equations

- "Conclusion": Lin-Kumar model  $\equiv$  Hajek model  $\equiv$  Weber-Stidham model
- Central role to set of equations
- For each set of equations a set of "operators" that propagate (Operators: things that happen in system such as arrivals, departures, environment changes,...)
- Dp equation = concatenation of operators



## Example (Hajek model)

Value function:

$$V_{n+1}(x) = T_{\text{costs}}(T_{\text{cc}}(T_R, T_{D1}, T_{D2}))V_n(x)$$

with

$$T_{\text{costs}}f(x) = C(x) + f(x),$$

$$T_{\text{cc}}(f_1, \dots, f_m)(x) = \sum_i p_i f_i(x),$$

$$T_R f(x) = \min_i f(x + e_i),$$

$$T_{Di} f(x) = f((x - e_i)^+)$$



## My contribution

- Identified many interesting operators
- Identified relevant (in)equalities
- Matched them
- Wrote an overview about it  
(Foundations and Trends on Stochastic Systems 1:1–73, 2006)



# Operators

- (controlled) environment
- arrivals, admission control, routing
- single server, multiple servers, assignable server
- tandem server



## Classes of inequalities

- First-order (e.g.,  $f(x + e_1) \leq f(x + e_2)$ )
- Schur convexity ( $x \prec y$  if  $x$  more balanced than  $y$ )
- Convexity (componentwise convex, sub/supermodular, sub/superconvex, multimodular)



## Typical results

- First-order: optimality of  $\mu c$  rule (single server) and LEPT (multiple servers)
- Schur convexity: optimality of join the shortest queue
- Convexity in 1 dimension: monotonicity and optimality of threshold policy for concave service rates
- Convexity in multiple dimensions: monotonicity of control tandem model (W & S), convexity of value function of multi-server tandem system
- Convexity in two dimensions: results of Lin & Kumar, Hajek



## Use of this all

- Characterization optimal policies
- Monotonicity in parameters (on-off vs. Poisson, convexity in arrival rate)



## Some examples

- Assignment to parallel queues with controlled arrivals
- Comparison of arrival processes



## Example: Assignment to parallel queues

- Two parallel queues, 1 server
- service rates  $\mu_1, \mu_2$ , holding costs  $c_1, c_2$
- Inequalities ( $\bar{\mu}_i = \mu - \mu_i$  with  $\mu = \max_i\{\mu_i\}$ ):

$$\begin{aligned}\mu_1 f(x - e_1) + \bar{\mu}_1 f(x) &\leq \mu_2 f(x - e_2) + \bar{\mu}_2 f(x) \\ f(x - e_1) &\leq f(x), \quad f(x - e_2) \leq f(x)\end{aligned}$$



## Allowable cost functions

- Fill in  $C(x) = c_1x_1 + c_2x_2$
- Conclusion:  $\mu_1c_1 \geq \mu_2c_2, c_1, c_2 \geq 0 \implies \mu c$  rule



# Environment

- New feature: environment
- Add dimension 0, and operator  $T_{env}$ :
- $T_{env}(f_1, \dots, f_l)(x) = \sum_y \lambda(x_0, y) \sum_j q^j(x_0, y) f_j(x^*)$ ,  $x_0^* = y$ ,  $x_i^* = x_i$ ,  $i > 0$
- Extension: controlled environment
- $T_{Cenv}(f_1, \dots, f_l)(x) = \min_a \{ \sum_y \lambda(x_0, a, y) \sum_j q^j(x_0, a, y) f_j(x^*) \}$



## Results

- Environment without control:  $\mu c$  rule
- Environment with control:  $\mu c$  rule and  $\mu_1 \leq \mu_2$
- Counterexamples to  $\mu_1 > \mu_2$
- Application: 2 " $\mu c$ " nodes in tandem



## Example: Comparison of arrival processes

- $T_A f(x) = f(x + e_1)$ ,  $T'_A f(x) = 0.5f(x) + 0.5f(x + 2e_1)$
- $V_{n+1}(x) = T_{\text{costs}}(T_{\text{cc}}(T_A, T_{D1})V_n(x)$ ,  $V'_{n+1}(x) = T_{\text{costs}}(T_{\text{cc}}(T'_A, T_{D1})V'_n(x)$
- All our operators:  $f \leq f' \implies Tf \leq Tf'$
- Result:  $f \leq f'$ ,  $f \in Cx \implies T_A f \leq T'_A f'$
- Proof:  $T_A f(x) = f(x + e_1) \leq 0.5f(x) + 0.5f(x + 2e_1) = T'_A f(x) \leq T'_A f'(x)$
- Conclusion:  $V_n \leq V'_n$  if  $V_0 \leq V'_0$



## ”Big” open problems

- $> 2$  servers in Lin-Kumar model  $\equiv$  Hajek model
- Hysteresis
  - dim 1: queue length, dim 2: server speed
  - server costs, holding costs, switching costs
  - optimal switching rule = hysteresis?



# Open problem 1

- Hajek model (2 dim) with multi-server queues
- Superconvexity =  $f(x + e_1 + e_2) + f(x + e_1) \leq f(x + 2e_1) + f(x + e_2)$
- also needed: Componentwise convexity & Supermodularity =  $f(x + e_1) + f(x + e_2) \leq f(x) + f(x + e_1 + e_2)$
- propagating SuperC through multi-server operator leads to Submodularity = contradiction
- no positive results (de Véricourt & Zhou '06)



## Open (?) problem 2

- Lu & Serfozo '84 (again '84!!): hysteresis optimal
- Hipp & Holzbauer '88: counterex. to a condition in L&S
- Kitaev & Serfozo '99: "repairs" error without going into detail
- My opinion: "clean" proof needed

